SUMMIT ☙ UNIVERSITY®

Student Orientation
Step 5: Need help? Meet our student resources and where to go for help.
Video script text

We have walked through some of the basics of our Summit University online Student Portal through Orbund, and Moodle—our online learning environment. However, you may still have questions about how to use specific features and want to know what to do if you have a question. This video will show you how to access additional resources that are available to you as a student.

You can learn more about Orbund and Moodle via the Orbund 101, Moodle 101 and Moodle 102 courses. These short courses contain how-to videos and instructions pertaining to specific features in our online systems. While not required, we recommend that you go through them to familiarize yourself with our online system. To access these courses, simply login to the SU Student Portal through Orbund and click on the links on the right-hand side of the **Dashboard**.

You may remember from an earlier video that this list of links also gives you access to other important information, such as the **Academic Calendar** and other **academic policies** listed on the SU website. You will also see a link to **Student Services**, where you can find additional information and resources for students.

If you need technical help, **SU Tech Support** is available to assist you. To contact SU Tech Support, visit the SU Tech Support website at: summituniversity.org/techsupport. Here you can **search the Knowledge Base** for solutions to commonly asked questions, as well as contact SU Tech Support directly by **opening a customer support ticket**.

If you have **specific questions about your transcript, course enrollment, or invoice and payments**, please email the SU Registrar at **registrar@SummitUniversity.org**.